#### (19) World Intellectual Property Organization

International Bureau



## 

## (43) International Publication Date 10 June 2004 (10.06.2004)

**PCT** 

# (10) International Publication Number WO 2004/049684 A1

(51) International Patent Classification<sup>7</sup>: 3/50, 1/64

H04M 3/42,

(21) International Application Number:

PCT/AU2003/001562

(22) International Filing Date:

24 November 2003 (24.11.2003)

(25) Filing Language:

English

(26) Publication Language:

English

(30) Priority Data:

2002952987

28 November 2002 (28.11.2002) AU

- (71) Applicant (for all designated States except US): JACK-SON TECHNOLOGIES PTY LTD [AU/AU]; Suite 6, 5-7 Ross Street, North Parramatta, NSW 2151 (AU).
- (72) Inventors; and
- (75) Inventors/Applicants (for US only): YOUNAN, Anthony [AU/AU]; 32 Wyoming Avenue, Oatlands, NSW 2117 (AU). MANNING, Robert [AU/AU]; 1 Donnelley Road, Narremburn, NSW 2065 (AU).

- (74) Agent: DUMMER, Peter, C.; Wallington-Dummer, GPO Box 3888, Sydney, NSW 2001 (AU).
- (81) Designated States (national): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BW, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NI, NO, NZ, OM, PG, PH, PL, PT, RO, RU, SC, SD, SE, SG, SK, SL, SY, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, YU, ZA, ZM, ZW.
- (84) Designated States (regional): ARIPO patent (BW, GH, GM, KE, LS, MW, MZ, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IT, LU, MC, NL, PT, RO, SE, SI, SK, TR), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

#### Published:

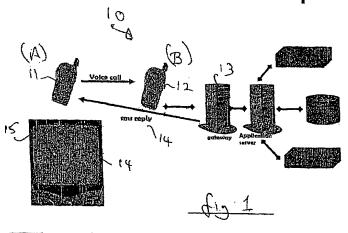
- with international search report

For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

(54) Title: REPLY SYSTEM



### The basic concept



(57) Abstract: A system for automated reply to a calling party who has initiated an incoming call from said calling party to a called party; said system comprising in the event said called party is indicated by said system as unavailable to answer said incoming voice call, said system instigating delivery of a pre-set visually communicable message to said calling party.